

# WELCOME TO FALL SUMMIT

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FALL SUMMIT Where healthcare's IT leaders collaborate, network & grow.



# ETHICS

Your IT Ethical Manifesto

# Your IT Ethical Manifesto: Facilitators



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# Your IT Ethical Manifesto: Sponsor



## Your IT Ethical Manifesto: Goal

- Apply the principles presented in the keynote,
- Learn about available ethical decision-making tools, and
- Apply these to specific ethics cases in healthcare IT.

# MANIFESTO



# What is Ethics?

- **Ethics** is the formal process of intentionally and critically analyzing the basis for one's moral judgments.
- **Ethical reasoning** is necessary to resolve the potential conflicts between personal and professional values.
- **Ethical decision making** requires everyone to consider the perspectives of others.

# Addressing Ethical Issues

- People want to answer questions of professional ethics through personal morality.
- However, resolving conflict depends on formal ethics.
- There is a distinction between morality and ethics:
  - Morality refers to **personal** moral choices.
  - Ethics refers to **formal process** of analyzing the basis for your moral judgments and considering other's views.

# Ethical Principles Screen (EPS)

*Dolgoff, Ethical Decisions for Social Work Practice, 2005*

1. Protection of life
2. Equality and inequality
3. Autonomy and freedom
4. Least harm
5. Quality of life
6. Privacy and confidentiality
7. Truthfulness and full disclosure



# Step 1

## Collaboration

# The assignment



- You are meeting with other members of the St. Joseph Health System Ethics Committee.
- Your goal is to assess the situation described in this case using the Ethical Decision-Making Tool you have been provided.
- You have 30 minutes to complete your assessment. At that time further instructions will be provided.

# Your IT Ethical Manifesto: Instructions

1. Study your assigned material carefully to ensure that your team is answering the “right” questions.
2. Discuss/debate your analysis and response
3. In preparing your response, emphasize **how** leaders should solve the problem, not only the solution itself.
4. All members of your group should participate

# Ethics Cases

- A: Waiting Room Project
- B: Outsourcing the IT Team
- C: RFID Project
- D: Lost Laptop
- E: A Portal Problem



# Ethics Decision Making Tools

1. The PLUS Ethical Decision-Making Model
2. The Realm-Individual Process-Situation (RIPS) Model of Ethical Decision- Making
3. ACA Ethical Decision Making Model
4. Steinman, Richardson and McEnroe Ethical Decision-Making Process



# Step 2

## Collaboration



# Your IT Ethical Manifesto: Collaboration

- Meet with another table group at flip chart area
- Each group will have used a different tool for the same case.
- The two groups will have 10 minutes to agree which tool was best and then record on the flip chart:
  - (1) their decision about how to handle the ethical dilemma,
  - (2) what information was missing that would have been helpful,
  - (3) what was the key factor in their decision
- Each flip chart group will nominate a single person to report out

# Step 3

On-Stage

# Your IT Ethical Manifesto: On-Stage

Nominee A will present:

1. the case
2. what information was missing that would have been helpful,
3. what was the key factor in their decision

Nominee B will:

1. supplement comments by Nominee A
2. present the preferred tool
3. announce decision about how to handle the ethical dilemma

Nominee A will then supplement if needed.

# Your IT Ethical Manifesto

Final Comments

# Ethics Decision Making Tools

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